

Guest Information

Dear Bridal Couple

Please find below our Guest Information.

This information will help to inform your guests about the arrival process and what to bring with them to the Bush Retreat. We can offer you this form in a Word document, so please request this from our booking office, so that you can edit this to suit your group. Otherwise we will send the Word document X weeks prior to your event date.

We highly recommend that you send this to all your guests prior to their stay.

Handy hints for your stay at Kangaroo Valley Bush Retreat

Below are some handy hints to make your stay as comfortable as possible:

ARRIVAL PROCESS

Prior to your arrival please find out from the Bridal Couple / Organiser which cabin or lodge room you will be staying in. If you do not know your cabin or lodge room there is a sign with a large property map and bedding allocation near the office when you arrive at Kangaroo Valley Bush Retreat.

All cabins and rooms have the keys in the doors and will be left unlocked. You are welcome to lock the door if you leave your cabin or room once on the property, but please look after your key. Please leave your key in the door when you depart from Kangaroo Valley Bush Retreat at the end of your stay.

Park your vehicle in the designated car park area once you have offloaded your luggage.

Kangaroo Valley Bush Retreat is a 100 acre Bush Retreat and is not a Hotel or B&B.

Your hosts have booked our entire property for their function – there are no other guests staying on site apart from your group.

We have two property managers on site to provide general assistance during your stay.

Items to bring to make your stay more comfortable

- Toiletries including shampoo and shower gel
- Personal medication, we have basic first aid kits available
- Pool towel
- Mosquito repellent
- Sunscreen
- Hats
- Hair dryer
- Comfortable / closed-in shoes are recommended for general walks
- Bottled water (We only have rainwater tanks for general use – this water is however safe to drink if you wish)
- A warm jacket or sweater for the cooler months
- A Porta-cot and stroller if you have a baby

We Supply

- All bedding, doonas and pillows
- Bath towels and tea towels
- Basic coffee, tea, sugar and UHT milk
- All cabins and the lodge have their own kitchens including crockery, fridge and a microwave oven
- Heaters, extra blankets and fans. We do not have air-conditioning
- Irons and ironing boards in all accommodation

Meals

Meals during your stay will be a combination of catered and self-catered, please ensure you know which meals to prepare for.

- Kangaroo Valley Bush Retreat does not have an a la carte restaurant and does not offer room service
- All accommodation has basic self-catering facilities including crockery, fridge, stove top and microwave
- There are several eateries in Kangaroo Valley including The General cafe, The Friendly Inn pub, Bistro 146, pie shops and bakeries, Jing Jo Thai Restaurant and Kangaroo Valley Pizzeria
- The General Store offers shopping for most foodstuffs. Please note this closes at 5:00pm
- The bottle shop off sales located at The Friendly Inn in town is open until 7:00pm
- We have 3 highchairs that may be used for babies or toddlers

General

- There is a TV and DVD player in the living area of the Lodge but there are no TVs in the cabins or rooms
- Please ask the property managers for additional supplies such as towels, garbage bags etc
- Do not leave garbage bags outside your cabin or main lodge, as the wombats, possums and Australian goannas will be attracted to this
- No Smoking is allowed in any cabins, the lodge or hall and pergola. Ashtrays are provided around the property; please do not flick your cigarette butts as this destroys our pristine natural environment.
- Our noise policy requires guests to keep music off and noise to a minimum after midnight on Fridays and Saturdays and after 10pm on all other nights.

Have a wonderful stay.

From the Team at the Kangaroo Valley Bush Retreat